

Dressed in data: the role of digital technologies in the transition to circular fashion

Opportunities, challenges, and trade-offs of datadriven business model innovation for circular fashion

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Extended abstract

Digital technologies are widely acknowledged as important enablers of circular business models (Antikainen et al., 2018; Bressanelli et al., 2018; Kristoffersen et al., 2020). These technologies can take different forms, such as Internet of Things (IoT), Big Data, artificial intelligence (AI), computer-aided design (CAD), 3D printing, blockchain, augmented (AR) and virtual reality (VR) environments, and metaverse (Rantala et al., 2023; Wiegand and Wynn, 2023). Digital technologies deliver a kaleidoscope of data on customer behaviour, product use, system performance, and material flows, presenting a powerful source of knowledge and insights to improve the design, production, and management of products and services throughout their lifecycle, as well as the development of data-driven circular business models, such as use- and result-based product service systems, sharing models and digital market places (Luoma et al., 2021). The functionalities offered by digital technologies and data analytics deliver the necessary information to inform decisionmaking and optimalisation processes to increase resource efficiency, extend product lifetimes through maintenance and repair, and to close product and material loops (Antikainen et al., 2018; Bressanelli et al., 2018). This provides major opportunities to create and capture more economic, environmental, and social value through circular business models.



In this study, we aim to explore the role of digital technologies in the transition to a circular and sustainable fashion system. Recently, the fashion sector has received a lot of public attention due to its heavy environmental and social impacts. Moreover, the industry is struggling with enormous overproduction. It is estimated that 130 billion clothing items are produced each year, of which only about 80 billion are sold, half of which at a discount (Peleg Mizrachi and Tal, 2022; SITRA and Circle Economy, 2015). While in 2000, an average brand released two clothing collections per year, today, some brands launch up to twentyfour and average garment lifespan has halved (Centobelli et al., 2022; Remy et al., 2016). Per year, the fashion industry produces about 92 million tons of waste (Niinimäki et al., 2020). Only 25% of textile waste is collected for reuse and recycling, while less than 1% is recycled into new textile fibres (Ellen MacArthur Foundation, 2017). A circular fashion system, built on sustainable resource use, longer product life and high-quality recycling is put forward as a key solution to turn the tide (Ellen MacArthur Foundation, 2020, 2017). In academia, the transition to a circular fashion system has received increasing attention (Abdelmeguid et al., 2022; de Aguiar Hugo et al., 2021; Dissanayake and Weerasinghe, 2022; Jia et al., 2020) and in policy, textiles has become one of the priority sectors for circular economy action (European Commission, 2020).

In 2022, the European Commission proposed a comprehensive EU Strategy for Textiles, highlighting the potential of digitalization and anouncing a mandatory development of digital product passports (European Commission, 2022). Digital technologies can play an important role in circular fashion design, resource-efficient production processes, the adoption of new business models, and information sharing and transparancy across the value chain, enabling better collaboration and more sustainable and ethical consumption (Wynn and Jones, 2022). For example, computer-aided design can help designers to consider the whole lifecycle of products in the design stage (Hwang and Zhang, 2020), while on-demand manufacturing reduces overproduction (Friedman, 2019). IoT and blockchain can help to monitor performance in service models (Husband, 2021). RFID tags can give access to a digital twin of items, which enables product composition and repair information to be stored in a digital product passport (Van Herzele, 2023). Al and image recognition can support consumers in maintenance and repair (Rantala et al., 2023). Virtual dressing rooms enable buyers to have a fitting experience similar to a fysical shop, potentially reducing the amount of textile returns in e-commerce (Owusu, 2022). After discarding, intelligent identification of waste textiles via NIR (Near Infra-Red) technologies and AI allows for improved sorting of textiles towards reuse or recycling (Du et al., 2022).

Still, digitalization in fashion also has some drawbacks. Many companies seem reluctant to embark on -what is called- the Fourth Industrial Revolution or Industry 4.0 (Jin and Shin, 2021; McKinsey & Company, 2022), for example, because of a lack of digital expertise, technology availability, or economic viability (Wynn and Jones, 2022). Also consumers may experience trust barriers concerning circular or data-driven business models (Charnley et al., 2022). And finally, also the sustainability claims related to digital technologies need to



be assessed to assure they really reduce environmental and social impacts related to fashion production and consumption.

The purpose of this study is to explore the emerging and future role of digital technologies in the transition to a circular and sustainable fashion system.

The research questions we aim to investigate are:

- RQ1: What digital technologies are currently used by European fashion companies in support of their transition to circularity?
- RQ2: What is the role of digital technologies in enabling circular business models for fashion and the transition to a circular and sustainable fashion system?
- RQ3: What opportunities and barriers do European fashion companies encounter when aiming to adopt digital technologies?

We focus on the opportunities and challenges that digital technologies can bring in the textile value chain, in relation to extending the life of clothing (*slowing loops*), improving resource efficiency and reducing waste in fashion production and use (*narrowing loops*), and facilitating reverse flows and high quality textiles recycling (*closing loops*) (Bocken et al., 2016). More specifically, we explore what role digital technologies play in the creation, delivery, and capture of circular value within circular business models for textiles (Coscieme et al., 2022). Barriers, trade-offs, or potentially perverse effects are also discussed.

The research starts from a systematic literature and practice review of scientific and grey literature on existing and emerging digital technologies for circular fashion. Since digitalization for circular economy is still in its infancy within the fashion industry, most articles stay at a conceptual level and relatively few have studied case studies (Akhtar et al., 2022; Colombi and D'Itria, 2023; Wiegand and Wynn, 2023). Therefore, findings from literature are enriched by semi-structured interviews with frontrunner European fashion companies and SMEs, as well as sector organisations and expertise centers on sustainable fashion.

This work will be used to formulate recommendations to European policy makers on the role of digital technologies in achieving the EU vision on circular textiles. It will also be inspiring for fashion designers, entrepreneurs and businesses looking into the potential of digital technologies and circular business models.

Keywords

Circular fashion, digital technologies, circular business models, sustainable production and consumption, data technology



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